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Delivered by email to [wfullerton@flow.com](mailto:wfullerton@flow.com)

Reference: FLOW a/c# 24118101  
10 April 2012

Mr. Winston Fullerton  
Technical Support Manager  
Columbus Communications Jamaica Limited (FLOW)  
The Courtleigh Corporate Centre  
8 St. Lucia Avenue  
Kingston 5

Dear Mr. Fullerton

**OTP-CR-313/04: Criminal Attacks on Internet Service**

Thank you again for telephoning last Thursday morning. I am now able to write concerning my complaint to you by telephone on 19 March 2012, and the performance of your internet service since.

**1. History of Sabotage**

As noted in my letter of March 14 to Infochannel CEO Patrick Terrelonge,[1] my internet access over the years has been fraught with attacks ranging from complete denial of service (extended blackouts) to manipulation of the signal strength. Infochannel's Andre Dennis advised me that their customer service manager Gregory McCreath has already forwarded a copy of this letter to you. Since I became a FLOW customer in February the attacks have continued rendering the service useless or practically useless, adding extra hours to my electricity bill, causing fatigue, eye strain, frustration, and defrauding me of the service paid for.

I emphasize that the sabotage by LIME followed by FLOW service personnel forms part of an ongoing international criminal transaction that employs black MIT professor James Williams Jr. to discredit my complaints against the practice of apartheid by the University of Aberdeen (supported by senior officers of MIT), racial discrimination, the 30-year program of stalking, and the cover-up of the theft of my 1983 BSc Engineering Honours dissertation "Interactive Computer Package Demonstrating: Sampling Convolution and the FFT". The case against the criminal enterprise is documented on my website Caprica Law <<https://sites.google.com/site/caprica313113/>>.

The criminal enterprise works to obstruct the production of evidence and the filing of complaints with law enforcement and other authorities by (among other things) obstructing internet access. The facts are outlined in my most recent communications with the University of Aberdeen; see the documents dated January and February 2012 at <<https://sites.google.com/site/caprica313113/university-of-aberdeen>>.

## 2. Routing the Complaint

By acquiring Infochannel's customer portfolio, FLOW assumed all obligations previously owed by Infochannel to their customer base. The acquisition imposed a duty on Infochannel to provide FLOW with information and evidence concerning the history of sabotage so as to enable FLOW to discharge the service obligation transferred. I therefore routed my complaint through Infochannel to enable FLOW to make an informed response. Without this background information from Infochannel your customer service department would have had me going in circles had I initiated the complaint through them.

Before writing to Terrelonge and contacting FLOW Customer Service Department (FCSD), I spoke with Infochannel's Andre Dennis and Gregory McCreath about the continuing sabotage, requesting the name of a suitable contact person at FLOW. I am of the opinion that Professor Williams advised the relevant parties that I should confine my communications to FCSD, so that he could more easily manipulate the staff into frustrating my complaints. The criminal enterprise eavesdrop on my telephone calls and their method of persuasion - through Williams - involves bribery in various forms.

## 3. Rock Performance

Overall I have been able to enjoy FLOW's rock service since our conversation of March 19. Service performance, however, varies. Sometimes the web pages change so fast I have to double check that the page has in fact changed (this is pleasantly new to me), but instances of hanging persist though markedly less frequently than before.

I experienced the usual browsing difficulties on the evening of 28<sup>th</sup> March, the following day, on April 4, on April 6 when I had to reboot twice, and again on April 7 when I failed 3 times to download a 910 kb image (succeeding on the fourth attempt).<sup>1</sup> I have attached 3 screen shots of instances where my browser became unresponsive (26 March 2012, 29 March 2012, and 4 April 2012) hanging for a few minutes each time despite multiple attempts to refresh or navigate away from the page.[2] Before March 19, I would see such boxes indicating unresponsiveness or timing out on an almost continuous basis; some pages would take up to 30 minutes to load, with the computer freezing in the worst cases. Rebooting (or sometimes just restarting X-windows on GNU/Linux) appeared to fix the problem for a few minutes; then I would have to reboot again.[1]

With regard to your suggestions for testing the line speed, earlier tests carried out with Gregory McCreath at Infochannel ruled out line speed as a factor. I believe the difficulties are the result of manipulating the signal strength, first by LIME and now by FLOW engineers instructed by Williams.

## 4. Contributing to GNU C-Graph

The production of evidence includes my development of GNU C-Graph <<http://www.gnu.org/software/c-graph>>, software derived from my 1983 Honours Dissertation. GNU C-Graph is an interactive tool for teaching the theory of convolution, a mathematical operation that is fundamental to much of engineering. I plan to include additional features from signal/systems analysis and computer vision, and to replace the present user interface terminal window with a GUI that users will find more visually appealing. I learn how

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<sup>1</sup>The 2k image referred to in [1] was, in fact, already uploaded to codeartnow.com. It was insertion of the image on my homepage that proved impossible.

to do most of this by accessing the web. FLOW can contribute to GNU C-Graph for the benefit of engineering discipline by ensuring that I have the reliable rock service that I pay for.

In reference to your question last Thursday as to whether I “work from home”, while the work I do is much more demanding than a full time engagement I am not employed in the traditional sense, as that is clearly impossible with the naïve and/or corrupt Jamaican following that Williams has acquired in the criminal program to discredit my claim to authorship of my Dissertation and the software packages NAILS, and GNU C-Graph.

As I mentioned last Thursday, there was a recent suggestion concerning a position with FLOW in your Sales department. You will recall that I pointed out (notwithstanding the impossibility of sustainable employment in light of the ongoing stalking operations by the criminal enterprise) that no one in his/her right mind would make such a suggestion knowing the engineering abilities required to author the software I produce, unless he/she were led to believe that I had plagiarised the work. Despite Williams' disinformation this is great news as it means that GNU C-Graph is considered to be so outstanding that some have real difficulty believing that the code was authored in Jamaica – by a sole Jamaican female. The necessary evidence of authorship, obviously, resides on my harddrive.

#### 4. Action

While the service is undoubtedly much improved, the variation in performance suggests that the signal is still undergoing some manipulation by FLOW. Be advised that in light of the scope of the criminal activity you have a duty to bring the matter to the attention of your superiors at FLOW, monitor the signal, and report all evidence of sabotage to law enforcement authorities as failure to act appropriately will constitute cooperation with the criminal enterprise. The attacks have continued, in part, because Terrelonge failed to take the appropriate action.

I am entitled to a refund of the fees paid for FLOW Rock from the date of installation to the date you began action to resolve the complaint ( 1 February to 19 March 2012) as FLOW failed to deliver a usable service product during this period. I expect you to advise me, without delay, what actions you have taken to resolve this complaint.

Thank you for telephoning to check on the internet service, and for the interest you expressed concerning the matter.

Yours sincerely



Adrienne Gays Thompson

#### Enc.

1. Letter to Patrick Terrelonge, CEO, Infochannel Limited dated 14 March 2012 with attachments of 26 June 2007, and 8 October 2008.

2. Screenshots of unresponsive script warnings:
  - a. unresponsive-26.03.2012
  - b. unresponsive-29.03.2012
  - c. unresponsive-04.04.2012

**CC:**

- Mr. Andre Dennis, Billing Supervisor
- Mr. Petar Djuric, External Relations Assistant, The Presidency, International Criminal Court (ICC) <[petar.djuric@icc-cpi.int](mailto:petar.djuric@icc-cpi.int)>;
- Professor Eric Grimson, Chancellor, MIT <[welg@csail.mit.edu](mailto:welg@csail.mit.edu)>;
- Dr. Susan Hockfield, President, MIT <[hockfield@mit.edu](mailto:hockfield@mit.edu)>;
- Mr. Gregory McCreath, Customer Service Manager
- Mr. Luis Moreno-Ocampo, Prosecutor, ICC <[OTP.InformationDesk@icc-cpi.int](mailto:OTP.InformationDesk@icc-cpi.int)>;
- Mr. Cristopher Murray, Regional Security Officer, United States Embassy in Jamaica <[kingstonRSO@state.gov](mailto:kingstonRSO@state.gov)>;
- Mr. Lyn Parker, Chef de Cabinet, ICC Presidency <[lyn.parker@icc-cpi.int](mailto:lyn.parker@icc-cpi.int)>;
- Mr. Patrick Terrelonge, Chief Executive Officer, Infochannel Limited <[paterrel@infochan.com](mailto:paterrel@infochan.com)>
- Renan Villacis, Director, Assembly of States Parties, ICC <[Renan.Villacis@asp.icc-cpi.int](mailto:Renan.Villacis@asp.icc-cpi.int)>;
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- FBI Tips and Leads, at <https://tips.fbi.gov/>;
- Caprica Law, *The University of Aberdeen's policy of Apartheid*, at <https://sites.google.com/site/caprica313113/>.